

COVID-19  
RECOVERY  
PLAN

# RESTORING CITY SERVICES

UPDATED OCTOBER 2020





# GOALS

- Protect health and safety of residents, businesses and employees
- Reduce risk of new cases
- Continue providing city services and amenities
- Monitor conditions and react quickly and appropriately
- Continue supporting local businesses





# NATIONAL GUIDELINES TO REOPEN

PHASE  
**1**  
STATE &  
REGIONAL  
CRITERIA

- **SYMPTOMS**
  - 14-day decline of reported flu-like and Covid-19 like illnesses
- **CASES**
  - 14-day decline in documented cases and positive test results
- **HOSPITALS**
  - Limited crisis care for patients
  - Robust testing in place for healthcare workers, including antibody testing

These criteria must be met before moving to phased reopening.





# RECOVERY GUIDELINES

CDC - April 2020

## PHASE

# 1

SUBSTANTIAL

- Maximize physical distance in public
- Limit events to less than 10 people in attendance
- Schools, youth activities, etc. remain closed
- Public access to Senior living facilities restricted
- Large venues can operate under strict physical distancing protocols

## PHASE

# 2

MODERATE

- Continue maximizing physical distancing
- Events limited to 50 people or less
- Schools, youth activities can resume

## PHASE

# 3

MINIMAL

- Low risk populations should limit time in large crowds and events
- Resume interactions while practicing social distancing
- Schools, youth activities remain open
- Senior living facilities open to visitors
- Large venues can operate under strict physical distancing protocols



 **STATE GUIDELINES TO REOPEN** AUGUST 2020

The Arizona Department of Health Services developed metrics for businesses to determine the level of operations and occupancy allowed. Governor Ducey’s Executive Order 2020-43 (issued June 29 and extended on July 23,) limits the gathering of people to 50 or less.

BENCHMARKS	MINIMAL	MODERATE	SUBSTANTIAL
CASES	<10 CASES/100,000	10-100 CASES/100,000	>100 CASES/100,000
PERCENT POSITIVITY	<5%	5-10%	>10%
COVID-LIKE ILLNESS	<5%	5-10%	>10%

As of Oct. 5, 2020:

- ADHS lists the State in the Moderate range
- Maricopa County lists the 85326 zip code in the Moderate range



**BUCKEYE'S  
PLAN TO  
RESTORE  
SERVICES**

RESTORE





# CITY COUNCIL, BOARDS & COMMISSION MEETINGS

## PHASE 1

- Restrict public access
- Disinfect common areas regularly
- Audio stream meetings

## PHASE 2

- Restrict public access
- Disinfect common areas regularly
- Audio stream meetings

## PHASE 3

- Council Chambers open to public with physical distancing guidelines





# CITY FACILITIES

## PHASE

### 1

- Restrict public access
- Disinfect common areas regularly
- Conduct business online, by phone or email

## PHASE

### 2

- Appointments available as needed
- Continue conducting business online, by phone or email

## PHASE

### 3

- Open customer service counters for walk-in service
  - Passport service will resume with normal operations of the Dept. of State
- Continue scheduling appointments and offering online services





# COMMUNITY SERVICES PARKS

## PHASE

# 1

- All amenities closed except Skyline Regional Park, Sundance Dog Park and open turf areas
- Disinfect regularly

## PHASE

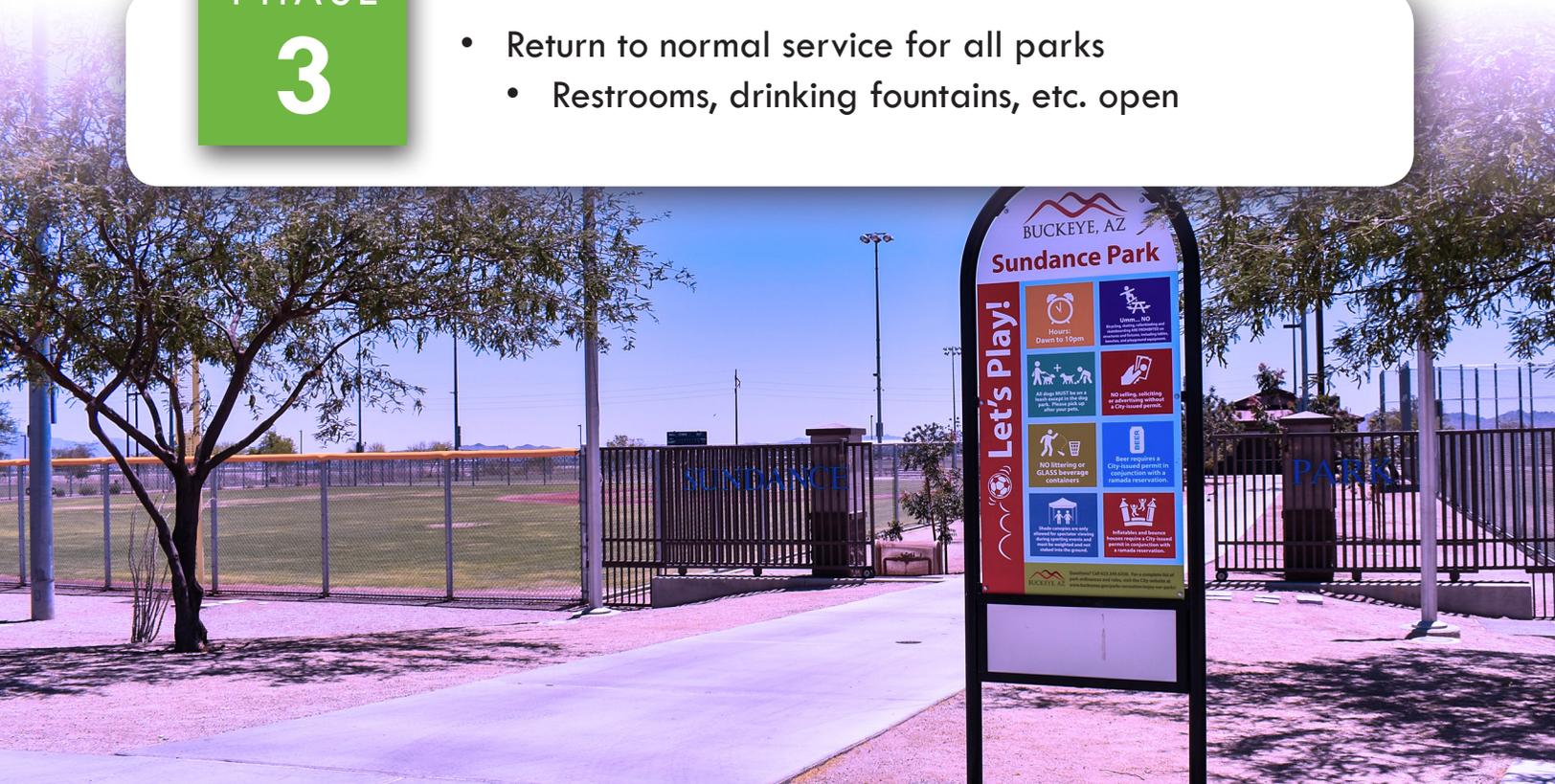
# 2

- Youth sports resume (restrooms open only during practice/games)
  - Restrooms at Skyline Regional Park (only) open
  - Playgrounds open
  - Drinking fountains remain closed

## PHASE

# 3

- Return to normal service for all parks
  - Restrooms, drinking fountains, etc. open





# COMMUNITY SERVICES

RECREATION, FACILITIES, EVENTS & PROGRAMS

## PHASE

### 1

- Continue virtual programming and events
- In-person events cancelled
- No special event permits issued.

## PHASE

### 2

- Virtual programming continues
- Select programs and events to resume when practical, in groups of 50 or less
- Recreation Center opens

## PHASE

### 3

- Return to normal business hours
- Resume regular programming, some with reduced capacity
- Senior Center opens





# COMMUNITY SERVICES LIBRARIES

## PHASE

### 1

- Both locations remain closed to public
- Offer No-Contact curbside service and expanded WiFi (beginning May 26)

## PHASE

### 2

- Continue No-Contact curbside service, virtual programming and online services
- Limited computer access
- Lounge areas, room rentals, study areas and outdoor patio remains closed
- Begin Audio stream of Library Board meetings

## PHASE

### 3

- Return to normal business hours
- Resume regular services and programming, including Bookmobile and Buckeye Valley Museum
- Protective gear and disinfectant for staff





# COURTS CRIMINAL CASES

## PHASE

### 1

- Arraignments & Hearings – in person or by phone
- Jury & Bench trials – continued
- Limited Court access, PPE with public contact, 10 persons max

## PHASE

### 2

- Arraignments & Hearings – in person or by phone
- Jury & Bench trials - Based on health recommendations
- Court Access open, limit to 10 persons at a time

## PHASE

### 3

- Arraignment & Hearings – in person
- Jury & Bench Trials – in person
- Full access to Court





 **COURTS CIVIL CASES**

**PHASE 1**

- Arraignments – in person or by phone
- Hearings – in person
- Protective Orders – in person
- Limited access, PPE with public contact, 10 persons max

**PHASE 2**

- Arraignments & Hearings – in person
- Protective Orders – in person
- Court Access open, limit to 10 persons at a time

**PHASE 3**

- Arraignment & Hearings – in person
- Protective Orders – in person
- Full access to Court





# DEVELOPMENT SERVICES & ENGINEERING

## PHASE

### 1

- Continue online business practices with limited, in-person appointments
- Audio stream Planning & Zoning Commission meetings
- Field Inspections continue following CDC guidelines

## PHASE

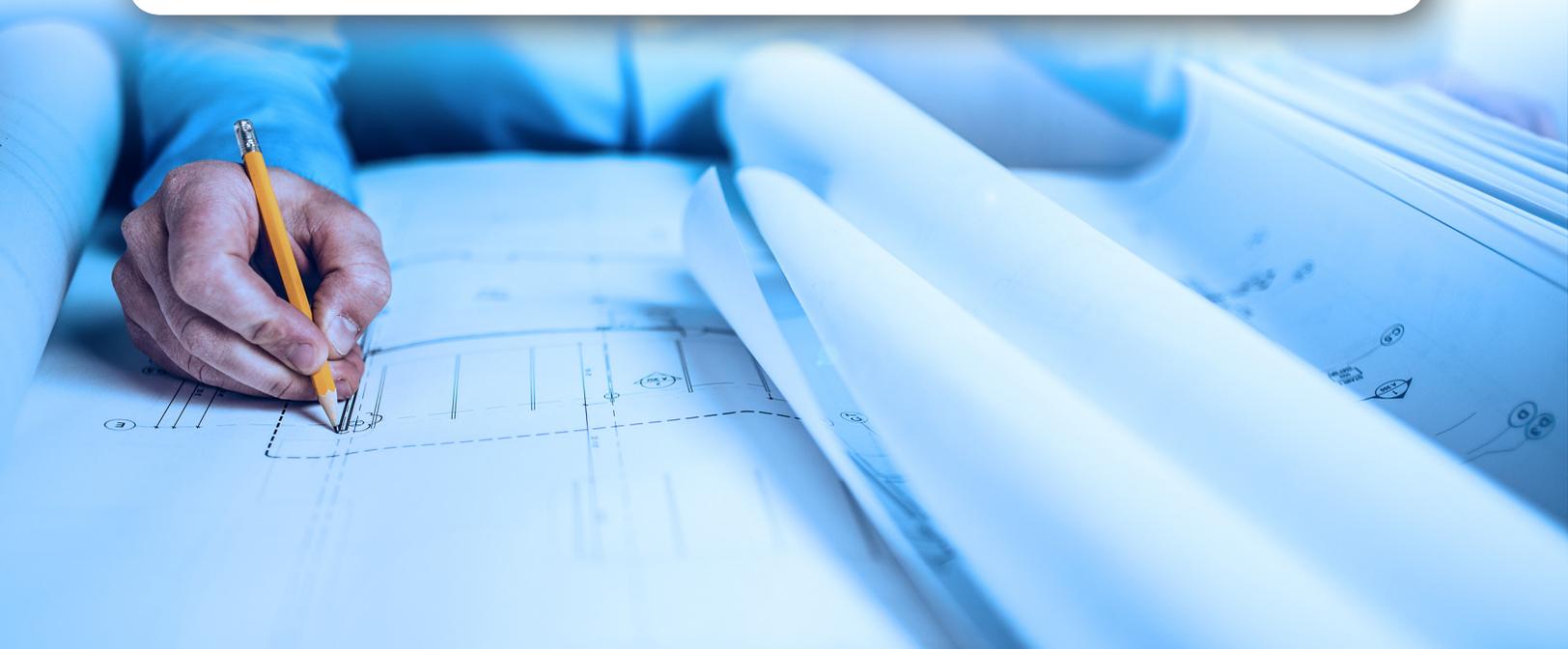
### 2

- Continue online business practices with limited, in-person appointments
- Continue audio stream of Commission meetings
- Field Inspections continue following CDC guidelines

## PHASE

### 3

- Open walk-up counters with appropriate distance markings
- Continue to encourage online business practices



A circular icon containing a stylized building with windows.

# ECONOMIC DEVELOPMENT

## PHASE

# 1

- Online resources for reopening guidance
- Continue prospect interaction with site visits, etc. following CDC guidelines

## PHASE

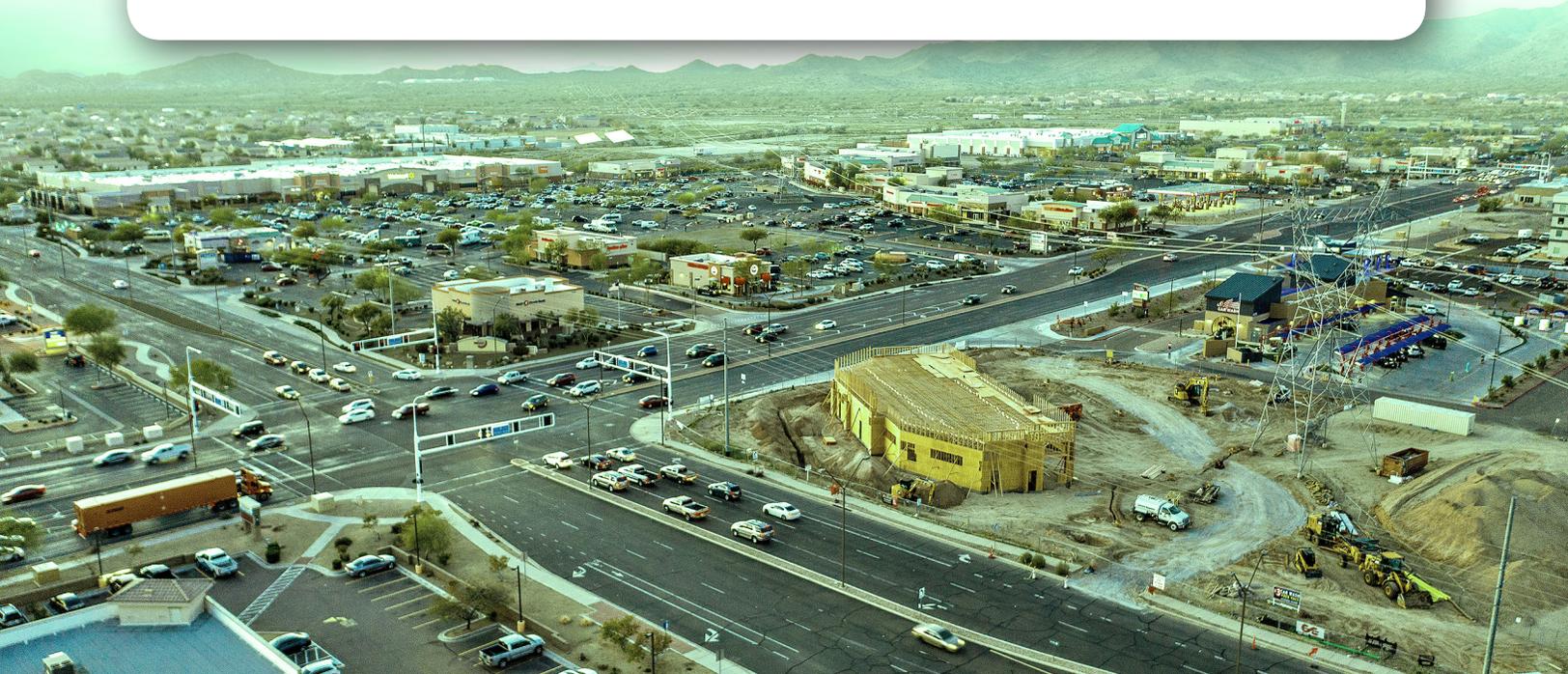
# 2

- Continue prospect interaction with site visits, etc. following CDC guidelines
- Conduct in-person meetings as needed, following CDC guidelines.

## PHASE

# 3

- Return to regular business practices, following CDC guidelines
- Resume travel as needed, on limited basis





# POLICE DEPARTMENT

## PHASE 1

- Lobbies closed, in-person business by appointment only
- Community outreach programs suspended until further notice
  - Guardian Academy, Citizens Academy Ride-Alongs, volunteer programs, etc.

## PHASE 2

- No change to community programs
- Lobbies remain closed

## PHASE 3

- Open lobbies
- Resume community programs while practicing social distancing guidelines





# PUBLIC WORKS AIRPORT

PHASE

1

- No Change – staff work remotely, inspects facilities twice daily
- Develop online process for lease payments and T-Hangar Wait List
- Pilots lounge open and disinfected regularly

PHASE

2

- Maintain social distancing guidelines for meetings and business practices

PHASE

3

- Airport Coordinator Full-Time presence
- Resume Airport Advisory Board meetings





# PUBLIC WORKS

## PHASE

### 1

- Fleet operations continue following CDC guidelines
- Continue enhanced cleaning protocols and normal business practices while following CDC guidelines

## PHASE

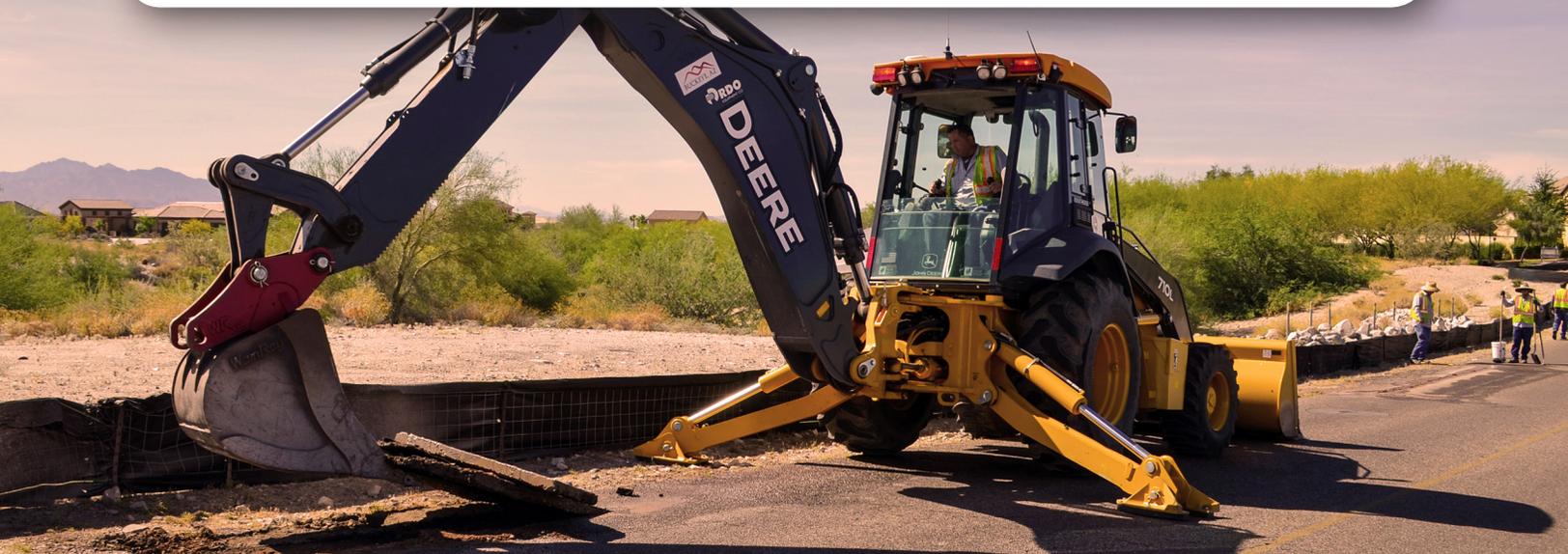
### 2

- Remove free “extra” trash cart from customers
- Fleet and Facilities operations continue, following CDC guidelines
- Resume HHW, Adopt-A-Road programs

## PHASE

### 3

- Resume public outreach events
- Resume Pollution Control meetings
- Fleet and Facilities operations continue following CDC guidelines





# WATER RESOURCES

## PHASE

### 1

- Continue online customer service transactions
- Customer Service counters remain closed

## PHASE

### 2

- Continue online, phone and email business practices; limited in-person appointments as needed
- Install coverings for credit card terminals
- Sanitize used pens regularly

## PHASE

### 3

- Open lobbies and return to normal business practices
- Resume water audits
- Resume public outreach events

