

Buckeye continually works to find efficiency within its own operations to be a good steward for our valuable water resources. In addition, the city offers resources to customers to assist them to use water as efficiently and cost effectively as possible, including:

- Conservation Education and Outreach
- Notifying customers when an account (residential or commercial) has abnormally high usage and helping them troubleshoot the issue
- Performing outdoor water audits, when necessary, for the customers to help identify the problem
- Hosting an advanced customer portal which allows customers to monitor their daily usage and set customized alerts to notify them if unusually large usage is detected
- Obtaining grants that can be put towards water conservation programs
- Administering a Turf Removal Rebate program
- Offering customers rebates for using WaterSense high efficiency toilets and Smart Irrigation Controllers

OUR WATER FUTURE

Water is available for all current residents as well as those anticipated to be arriving in the coming years. Current forecasts show that there are adequate water resources to sustain new single family residential growth for the next 15-20 years. A challenge for new single family residential growth beyond that timeframe will be required to provide identifies supplies that can be used to meet their demands.

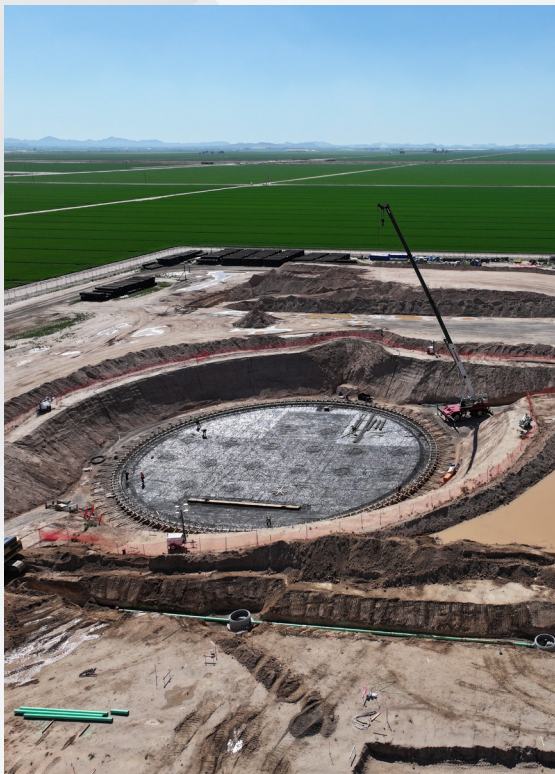
Understanding that there is not enough water to meet the city's potential long-term water needs, WRD is constantly planning for the future. The city's Integrated Water Resources Master Plan (IWMP) is reviewed and updated every five years. This plan outlines potential opportunities available to us and guides the city on the best practices to acquire additional water supplies. Our long-term goal is to continue growing while providing and maintaining a sustainable water supply.

Through careful and thoughtful planning, and working with other water partners, we will be able to ensure an assured water supply for all our customers.

Customer Service is ready to assist you in troubleshooting high usage, learning to monitor your own usage or getting a one-time leak adjustment. Call 623-349-6100.

OUTDOOR WATERING

The type of landscaping that you have in your yard will depend on how much water is needed. You can get step-by-step guides to outdoor plants, lawn and landscape watering on the Landscape Watering Guide web page at <https://wateruseitwisely.com/saving-water-outdoors/>.



SMART METERS

A water leak is a break in a water system (such as in a pipe, valve, fixture or sprinkler head) located inside your home or outside in your yard that must be repaired. Buckeye provides a one-time leak adjustment to customers when accompanied by the appropriate receipts that document the repairs made.

Thanks to the city's Automated Meter Infrastructure (AMI) metering system, city staff have access to your meter and can help pinpoint when your water usage increases.